

Client Satisfaction Survey (Parent Aide)

We would like to hear your feelings about the services you have received through the Parent Aide program. In the spaces below, please answer all of the questions to the best of your ability and as honestly as possible. Thank you.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1. The Parent Aide program has made a positive difference in the quality of my life	1	2	3	4	5
2. I would recommend the Parent Aide program to a friend or family member	1	2	3	4	5
3. The Parent Aide helped me to appreciate and develop my strengths as a parent	1	2	3	4	5
4. My Parent Aide considered my personal needs and schedule when working with me	1	2	3	4	5
5. My Parent Aide treated me with dignity and respect	1	2	3	4	5
6. My Parent Aide has not offered any help to me that I really need.....	1	2	3	4	5
7. The services I've been offered by [name of center] have not proven very useful to me.	1	2	3	4	5
8. My Parent Aide provided me with helpful information about resources and referrals.	1	2	3	4	5
9. My Parent Aide has helped me with my parenting and child discipline skills.....	1	2	3	4	5
10. My Parent Aide has helped me improve the support I get from others in parenting.	1	2	3	4	5
11. My Parent Aide has helped me figure out how to solve my problems better	1	2	3	4	5
12. Because of my work with [name of center] staff, my home is safe and healthier for my child(ren).....	1	2	3	4	5
13. Overall, how satisfied have you been with the services you have received from [name of center]?	Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied

In your own words, please tell us about your experiences with the Parent Aide program.

1. What goals have you been working on for yourself and your family?

